Dept. of Architecture & Engineering Design Centre Cambridge University

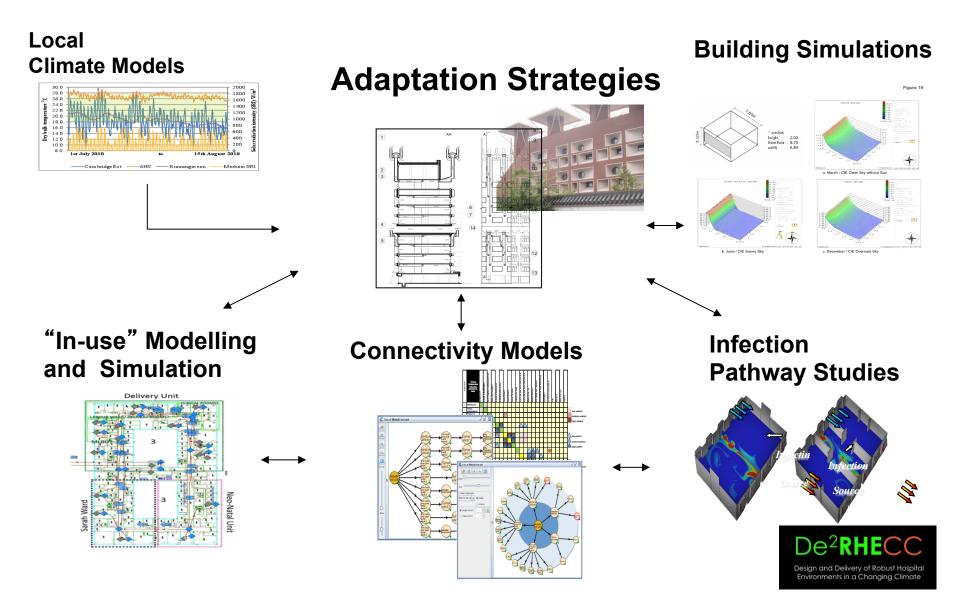


Design Transformation Group, DDEM, The Open University

De²RHECC

Design and Delivery of Robust Hospital Environments in a Changing Climate

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Resilience

Shocks to infrastructure, random attack or



Effects of Climate Change on Health

Rising temperatures & heat waves H/W life threatening (2003 - 30,000 deaths)

- Not a harvesting effect
- Night reprieve

- young children
- the elderly
- cardiac & kidney disease sufferers
- people with disabilities
- open-air or heat process workers



Understanding resilience: multiplicity of definitions

British Standard BS25999 for Business Continuity Management (BCM PT 1&2)

Dictionary definition

Rebounding, recoiling. (OED)

Engineering resilience

Focuses on maintaining an equilibrium

Materials Resilience

Materials absorb energy when deformed and release it when unloaded G.E.Dieter 1961

Ecological Resilience

The level of disturbance that can be absorbed without changing essential structure, control mechanisms and function

- The degree of system self-organisation
- Capacity for adaptation/ transformation





Delphi Study

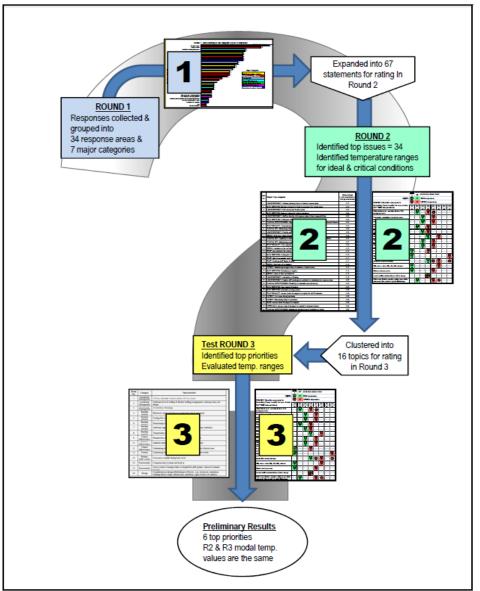


Figure 1. Delphi process for defining resilience illustrates the three-round survey, the key

Staff view of resilience

Respondent	К	I	G	М	Α	Н	S	Р	E	J	В	L	Tot
Identity (professionalism)	✓				✓						✓	✓	4
Response under pressure	√	√		✓	✓	✓	✓	✓	✓				8
Resources - soft and hard (Capacity/ flexibility)		✓	✓	✓		✓					✓	✓	6
Recovery from adversity								✓					1
Sensitivity/support									✓		✓		2
Structure and agency (choice)										✓			1
Efficiency (success/value)			√									✓	2

Resilience: The ability to cope with change or pressure and recover quickly from difficult situations; while maintaining a sense of professionalism; and using resources intelligently to sensitively support patient care.

Resilience can emerge (not guaranteed)



- property of systems
- only becomes visible when systems are tested by shocks or constraints.

Resilience

Surprise

- Continuous evaluation
- a sense of unease
- Resources; flexibility/ slack
- redundancy/ distributed systems





Too resilient?







Options

- Adaptation/ reconfiguration
- Changing models of care

Change will involve some degree of risk





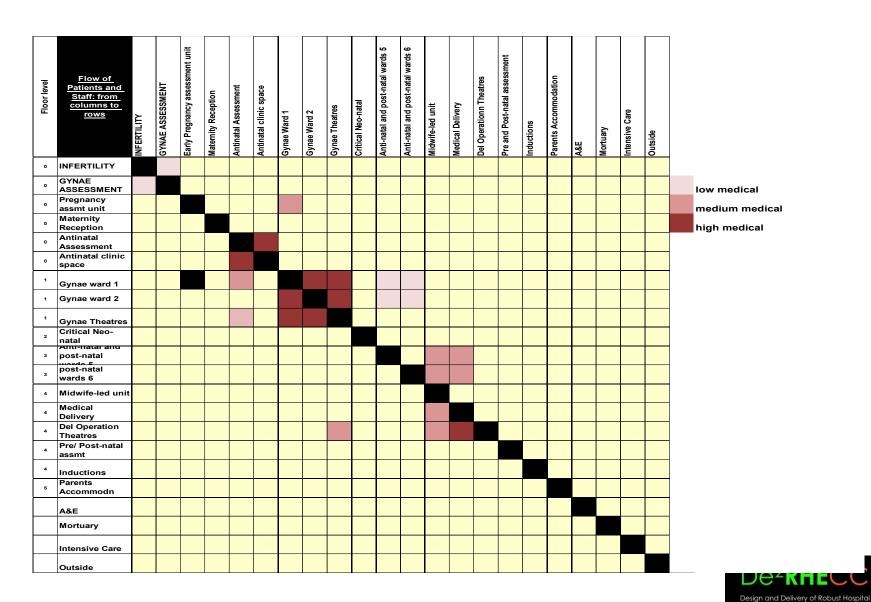
Modelling hospital complexity

- Patient journeys
- People flow
- Dependencies
- Connectivities
- Environment





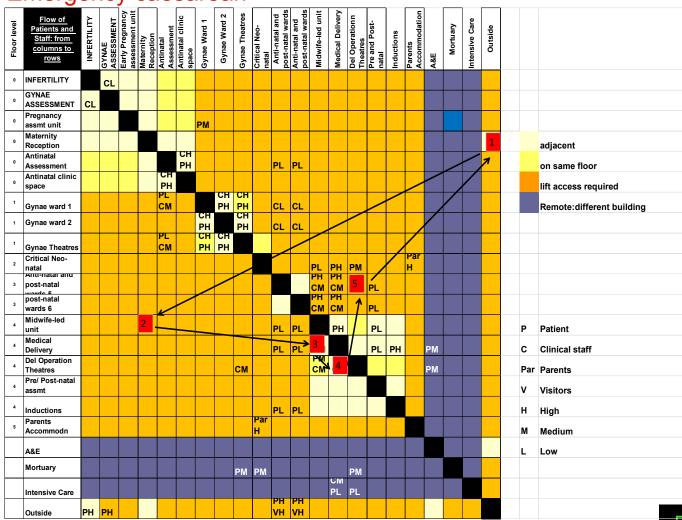
Medical dependencies & change



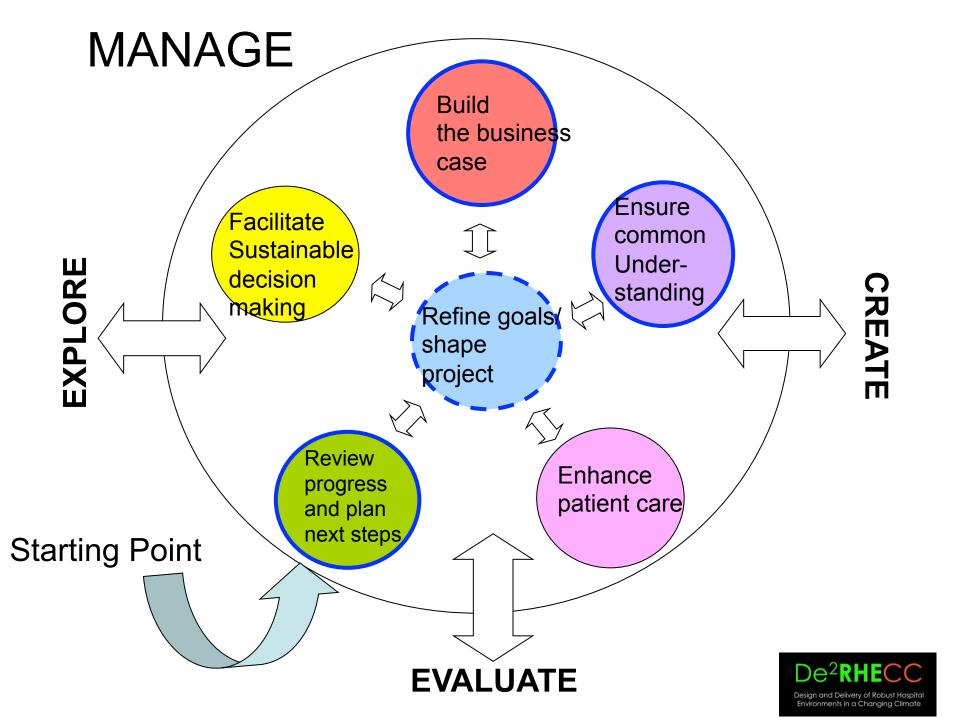
Environments in a Changing Climate

Patient journey

Emergency caesarean



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Building health and resilience



This runs on money and makes you fat



This runs on fat and saves you money

thank you

